



March 3, 2017

TO: ALL POTENTIAL OFFERORS

RE: RFP 5280-0-2017\DDT CRM 311 Notification Software, Addendum 3

Due: March 8, 2016 at 2:00 p.m. Eastern Time

The above referenced RFP is hereby amended and clarified to include the following revisions to the solicitation documents and to answer questions submitted before the question deadline.

A. Revised Schedule of Events:

Event	Date
RFP Issued	February 1, 2017
Pre-proposal Conference	February 24, 2017 @ 11:00 AM
Question Deadline	February 7, 2017 @ 5:00 PM
Addenda 1 Issued	February 16, 2017 @ 5:00 PM
Addenda 2 Issued	February 17, 2017 @ 5:00 PM
Proposals Due	March 9, 2017 @ 2:00 PM
Negotiations	March 22 - 24, 2017
Intent to Award posted	March 29, 2017
Executed Contract	April 30, 2017
Contract commences	May 1, 2017

B. Questions submitted after February 24, 2017 Pre-Proposal Meeting:

1. Does the city have experts on staff that are familiar with the database schema and have access to data tables of the Hansen V7 software applications. . **Yes**
2. Does the city have a Hansen V7 sandbox for integration testing? If not will testing take place in the production environment? **Yes. The City has Hansen test system/database which is in a separate server with Hansen production system/database.**
3. Please provide a **list of companies who participated** in the pre-proposal meeting. **List is unavailable at this time.**



4. The BasicGov platform is built on force.com. Does the City currently have user licenses for Salesforce? If so approximately how many? **Yes. The City currently has 116 BasicGov user licenses and 5 super admin licenses.**
5. Is the current system (IMPACT) integrated with the telephony system? **The current Impact System is not integrated with the telephony system.**
6. What is version of the ESRI GIS? (Have we already answered this one?) **ArcGIS 10.1-10.5 (see Questions 3, Addendum 1).**

All other provisions of the RFP shall remain unchanged. The provisions, herein, shall become part of the RFP package, and offeror shall acknowledge receipt of the addendum by signing in the space provided below and returning it with your proposal.

Signature: _____
(Offeror)

Sincerely,

Darlene Thomas, Buyer II